COLLABORATIONS WITH COLLEGES, ACADEMIC UNITS AND FACULTY
The Office of International Affairs takes pride in partnering university wide with academic departments, institutes and units to facilitate international online teaching and learning opportunities at Ohio State. Online global experiences play a vital role in campus internationalization. To ensure a coordinated and comprehensive strategy is employed for the success of every Ohio State approved online global learning program, a wide variety of specialized services are provided by the Office of International Affairs. Core services include advising and outreach, comprehensive application management, intercultural competencies development, program coordination, new program development, scholarship administration, business and financial services, assessment, marketing and communications and quality assurance --all of which collectively further the growth and awareness of a wide variety of international online opportunities. These services are essential to manage and enhance the development and implementation of international online programming for all Ohio State students seeking to expand their global knowledge and experiences.

NEW PROGRAM DEVELOPMENT AND CONSULTATION
- Provide expert assistance to academic and other Ohio State units interested in setting up new curricular and co-curricular online learning opportunities
- Assist departments in identifying and implementing appropriate global learning options and program models in alignment with curricular needs for majors, minors and certificate programs
- Source opportunities, partner institutions and program providers based on unit needs and interests

BUSINESS AND FINANCIAL EXPERTISE
- Process payments for global learning programming in compliance with university requirements
- Establish program fees in collaboration with relevant units
- Manage all fiscal interactions related to programming
- Perform financial and managerial accounting for all programs
COMPREHENSIVE APPLICATION MANAGEMENT
• Manage online global program offerings
• Manage common application
• Communicate admittance or denial decision to students
• Maintain student applications (withdrawal, change of admission status)
• Prepare individual budget sheets for admitted students according to guidelines approved by the Office of Student Financial Aid

PROGRAM COORDINATION
• Coordinate Ohio State faculty-led programs, provider and direct enroll programs and student exchanges (a specialist is assigned to each program)
• Provide guidance on application review and admission process
• Recruit and promote online global programming
• Manage relationships and communications with host institutions, exchange partners, providers and vendors

EXPERT GUIDANCE AND SUPPORT
• Guide and advise academic units, faculty and students on higher education-wide international online learning standards and best practices
• Provide support to faculty teaching online global courses by moderating cross-cultural discussion and projects

STATISTICAL REPORTING AND ASSESSMENT
• Prepare and disseminate statistical reports
• Provide evaluation ideas for assessing students’ intercultural competencies

MARKETING AND COMMUNICATIONS
• Produce e-newsletters and presentations to provide up-to-date information about online global learning programs, processes and new policies
• Provide students with information to help guide them through the necessary steps to participate in an international online experience.
• Share student stories and repost photos through Facebook, Twitter and Instagram
• Collaborate with communicators in the colleges to cross promote online global learning and student experiences

OUTREACH
• Promote online global programs through presentations in classrooms and residence halls
• Provide customized presentations for academic and support units, academic advisors and other stakeholders interested in learning more about Ohio State online global opportunities

OFFICE OF INTERNATIONAL AFFAIRS
Enarson Classroom Building | 2009 Millikin Road | Columbus, OH 43210 | 614-292-6101 | oia.osu.edu