The Office of International Affairs worked to secure the equipment needed to process I-20s remotely and will begin processing I-20s starting April 6. Processing and mailing may take longer than normal.

Immigration coordinators will be available by email (preferred) and phone Monday – Friday, 8 a.m. to 5 p.m. to advise and respond to international students’ questions via email and phone through May 1. Immigration coordinators at the Office of International Affairs will be available for virtual advising starting Wednesday, April 15, Monday – Friday from 1 – 4 p.m. via CarmenZoom. Students can register for 15-minute appointments at go.osu.edu/oiaadvising.

Please carefully read the following instructions for other services:

- **Travel Signature** – F-1 students, visit go.osu.edu/f1travelsig; J-1 students, visit go.osu.edu/j1travelsig. Students will be able to choose regular mail to receive your documents inside the United States (no cost) or express mail to receive your documents inside or outside of the United States (additional cost).
- **OPT** – Email completed C3B form to iss@osu.edu, and an Immigration Coordinator will email back when the documents are ready. Students will be able to choose regular (no cost) or express mail (additional cost) to receive the documents.
- **CPT** – Email completed application form signed by advisor (digital signatures are allowed) and offer letter to iss@osu.edu, and an Immigration Coordinator will email back when the documents are ready. Since most internships will not start for several weeks, document processing will be prioritized by start date. Students will be able to choose regular (no cost) or express mail (additional cost) to receive the documents.
- **Transferring out as an F-1 student** – Complete the Transfer Out eForm. Students will need to upload their new admission letter. An immigration coordinator will email to confirm when the request has been processed.
- **For all other requests** – Email iss@osu.edu. We are prioritizing the most immediate needs, and we appreciate everyone's patience as processing and mailing may take longer than normal.

Contact us at iss@osu.edu with any questions. For general information on Ohio State’s response to the pandemic, visit go.osu.edu/coronavirus.